Project PANDA CampDoc Registration FAQs

1. What is my username and password?
   a. You can create a username and password when you set up your account. Write this information down as you will use this same account for future camps.
2. Do I need multiple accounts for multiple children?
   a. No! You can manage all of your children from your one account.
3. How do I apply for scholarships?
   a. If you plan to apply for the scholarship, you will need to enter a coupon code to receive the discount. If you live in Summit County you will enter "SUMMIT" if you live outside of Summit County you will enter "NONSUMMIT". You will be prompted to fill out the scholarship request form when filling out health information. (NOTE: Scholarships are not available for Mini Camps). If you have been offered another discount, please contact your school PANDA Advisor for instructions.
4. Why is the tuition online $5.00 more?
   a. Online payments contain processing fees, these fees are automatically built into the online tuition in the form of $5.00. If you wish to mail your payment or send your payment to school with your student, you may enter "MAILPAYMENT" as a coupon code; entering this code will allow you to complete registration without paying the deposit. Your account will show a balance until your payment is received.
5. What is the insurance I'm being offered?
   a. This is a service offered by CampDoc, the system used for online registration. Community Health Center and Project PANDA do not administer or manager this service. For more information on this service, [click here](#).
6. Why is my health profile saying incomplete?
   a. Red dots indicate something is missing. Go to the part of the health profile showing as incomplete and ensure that all information with a red * is completed.
7. What if I want to do a paper application?
   a. You are welcome to complete a paper application, the authorization on the paper application allows us to enter your child's information into the CampDoc system manually.
8. Why do you want me to do the online application?
   a. Completing the information online creates applications that are completed in a standardized format. Having contact and health information in this format creates a culture of safety and streamlines access to necessary information at camp for medication administration and emergencies.
9. Who do I contact with questions?
   a. For Project PANDA specific questions, contact your school PANDA advisor. For all CampDoc questions, please contact CampDoc Parent support at 734-636-1000.